Application Support and Services

Soft Robotics is pleased to offer a range of application support and services designed to ensure a successful installation and deployment. Whether you need proof of handling, performance simulation or would like to schedule on-site support with one of our application experts, we're here to support you through your automation journey.

Proof of Handling

Wondering if Soft Robotics can handle your product?

Send us samples and our expert applications engineers will conduct a basic handling test. When complete, a short video will be provided for your review.

Fee: There is no charge for proof of handling.

Performance Simulation

Want to see your picking process simulated and evaluated against your custom performance criteria?

Send us your product and our expert applications engineers will simulate, evaluate performance and determine if it's feasible. Upon completion, a report and video will be provided outlining the results.

Fee: Please contact your Soft Robotics sales representative.

On-Site Support

Looking for help troubleshooting or installing a system? Let us help.

To ensure proper installation and operation, a Soft Robotics expert applications engineer can be scheduled to travel on site to ensure your automation process is running smoothly and efficiently. Support can be scheduled through your Soft Robotics sales representative and/or your system integrator.

Fee: Please contact your Soft Robotics sales representative.

Support and Service options through your entire automation journey. Let's get automating.